PRIVACY POLICY, TERMS & CONDITIONS OF USE

Thank you for your interest in our work, our website and the privacy and security policies and terms guiding the usage of our website.

Our Website

We have created this website (Gyan Ki Paathshala) to provide you information about General Knowledge topics and to improve your skills and creativity. We want to share information about our Indian History, Culture, Languages, information about our states and so on. Our GYAN KI PAATHSHALA is one of the most trusted way where every candidate easily can gather the all various types of information about our INDIA as well as the general information about our States. The website includes features, which make it possible to share something you have seen or read with a friend or acquaintance.

Indemnification

You agree to indemnify, save, and hold Gyan Ki Paathshala , its affiliates, employees, directors and partners harmless from any and all claims, losses, damages, and liabilities, costs and expenses, including without limitation legal fees and expenses, arising out of or related to :

- I. Your use or miss use of the Gyan Ki Paathshala services or of the Gyan Ki Paathshala Platform;
- II. any violation by you of this Agreement; or
- III. any breach of the representations, warranties, and covenants made by You herein. Gyan Ki Paathshala reserves the right, at your expense, to assume the exclusive defence and control of any matter for which You are require to indemnify Gyan Ki Paathshala, including rights to settle, and You agree to cooperate with we defence and settled of these claims. We will use reasonable efforts to notify You of any claim, action, or proceeding brought by a third party that is subject to the foregoing indemnification upon becoming aware of it. This paragraph shall survive termination of this Agreement.

Disclaimer; No Warranties

To the fullest extent permissible pursuant to applicable law, Gyan Ki Paathshala and its third-party partners disclaim all warranties or guarantees – whether statutory, express or implied – including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement of proprietary rights. No advice or information, whether oral or written, obtained by You from Gyan Ki Paathshala or through the Gyan Ki Paathshala Services or the Gyan Ki Paathshala Platform will create any warranty or guarantee other than those expressly stated herein. For the purposes of this Disclaimer, You expressly acknowledge that as used in this section, the term "GYAN KI PAATHSHALA" includes Gyan Ki Paathshala's officers, directors, employees. You acknowledge that Gyan Ki Paathshala (www.gyankipathshala.com) is a purely social not-profit enterprise, registered under Haryana ACT of 2012 and is not liable for any third party (telecom companies, mobile operators or suppliers) obligations due to rates, quality and all other instances, whether to any such telecom companies' subscribers or otherwise. You expressly agree that the use of the Gyan Ki Paathshala Services on our Platform is at Your sole risk. It is Your responsibility to evaluate the accuracy, completeness and usefulness

of all opinions, advice, services, merchandise and other information provided through the site or on the Internet generally. We do not warrant that our Services will be uninterrupted or error-free or that defects in the site will be corrected. The Gyan Ki Paathshala Services and our Platform and any data, information, third party software, reference sites, services, or software made available in conjunction with or through the services and the site are provided on an "as is" and "as available," "with all faults" basis and without warranties or representations of any kind either express or implied. Gyan Ki Paathshala, and its partners do not warrant that the data, our software, functions, or any other information offered on or through our Services/ our Platform or any reference sites/ platforms/ services will be uninterrupted, or free of errors, viruses or other harmful components and do not warrant that any of the foregoing will be corrected. Gyan Ki Paathshala and its licensors, and partners do not warrant or make any representations regarding the use or the results of the use of Our Services/ Our Platform or any reference sites/ platforms/ services in terms of correctness, accuracy, reliability, or otherwise. You understand and agree that You use, access, download, or otherwise obtain information, materials, or data through Our Services/ Our Platform or any reference sites/ platforms/ services at Your own discretion and risk and that You will be solely responsible for any damage to Your property (including Your computer system and mobile device or any other equipment) or loss of data that results from the download or use of such material or data. We do not authorize anyone to make any warranty on our behalf and You should not rely on any such statement. This paragraph shall survive the termination of this Agreement. In no event will Gyan Ki Paathshala be liable for any incidental, consequential, or indirect damages (including, but not limited to, damages for loss of profits, business interruption, loss of programs or information and the like) arising out of the use of or inability to use Our Platform.

Ownership; Proprietary Rights

The Gyan Ki Paathshala Services and Our Platform are owned and operated by Gyan Ki Paathshala for Social Welfare. The visual interfaces, graphics, design, compilation, information, computer code (including source code and object code), services, and all other elements of Our Services and Our Platform provided by Gyan Ki Paathshala for general knowledge are protected by national conventions, and all other relevant intellectual property and proprietary rights, and applicable laws. As between You and Gyan Ki Paathshala, all services and programs contained on Our are the property of Gyan Ki Paathshala for general knowledge. You agree not to remove, obscure, or any third party's copyright, patent, trademark, or other proprietary rights notices affixed to or contained within or accessed in conjunction with or through Our Services/ Platform. Except as expressly authorized by Gyan Ki Paathshala, You agree not to sell, license, distribute, copy, modify, publicly perform or display, transmit, publish, edit, adapt, create derivative works from, or otherwise make unauthorized use of the services. Gyan Ki Paathshala reserves all rights not expressly granted in this Agreement. If You have comments regarding Our Services and/or Our Platform or ideas on how to improve it, please contact customer service. Please note that by doing so, You hereby irrevocably assign to Gyan Ki Paathshala, and shall assign Gyan Ki Paathshala, all rights, title and interests in and to all ideas and suggestions and any and all worldwide intellectual property rights associated therewith. You agree to perform such acts and execute such documents as may be reasonably necessary to perfect the foregoing rights.

Dispute Resolution

If any dispute, controversy or claim arises under this Agreement or in relation to any Gyan Ki Paathshala Service or our Platform, including any question regarding the existence, validity or termination of this Agreement or T&Cs (hereinafter Dispute), the parties shall use all reasonable endeavors to resolve such Dispute amicably. If the parties are unable to resolve the Dispute amicably within 30 days of the notice of such Dispute, Gyan Ki Paathshala may elect to resolve any Dispute by binding arbitration in accordance with the provisions of the Indian Arbitration & Conciliation Act, 1996 (hereinafter Act). Such Dispute shall be arbitrated on an individual basis and shall not be consolidated in any arbitration with any claim or controversy of any other party. The Dispute shall be resolved by a sole arbitrator, appointed in accordance with the Act. The seat of the arbitration shall be New Delhi and the language of this arbitration shall be English. Either You may seek any interim or preliminary relief from a court of competent jurisdiction in Haryana necessary to protect the rights or the property belonging to You or Gyan Ki Paathshala (or any of our agents, suppliers, and subcontractors), pending the completion of arbitration. Any arbitration shall be confidential, and neither You nor Gyan Ki Paathshala may disclose the existence, content or results of any arbitration, except as may be required by law or for purposes of enforcing the arbitration award. All administrative fees and expenses of arbitration will be divided equally between You and Gyan Ki Paathshala. In all arbitrations, each party will bear the expense of its own lawyers and preparation. This paragraph shall survive termination of this Agreement.

Governing Law and Forum for Disputes

Subject to the Dispute Resolution section above, You agree that any claim or dispute You may have against GYAN KI PAATHSHALA must be resolved by a court having jurisdiction in Haryana, India. You agree to submit to the personal jurisdiction of the courts located within Haryana, India, for the purpose of litigating all such claims or disputes. This Agreement shall be governed by Indian law. This paragraph shall survive termination of this Agreement.

Cancellation

Within Two days/ 48 Hours customers can initiated the cancellation & once cancellation is approved till then (Seven working days) refund will be processed and in two working days amount would be reflected in customer's bank account.

Refund

Within Two working days customers can initiated the Refund & once refund is approved till then (Two working days) refund will be processed and in two working days amount would be reflected in customer's bank account.

Privacy Policy

Depending on where you live, Gyan Ki Paathshala may not be under any statutory obligations with respect to the protection of the information that you provide to us. Not with standing this, Gyan Ki Paathshala has decided to adhere to best practices for the collection, use and disclosure of personal information as outlined in this policy.

This privacy and security statement explains how personal, payment or other information communicated by you on or through this website is collected, protected and managed by Gyan Ki Paathshala. Respecting and protecting your privacy is also of utmost importance to us.

We encourage you to read through the complete privacy and security statement including the section on terms of use, which describes limitations placed on your use of information, images and technology provided on or through this website. These are issues of legal concern to us.

YOUR USE OF THIS WEBSITE CONSTITUTES YOUR AGREEMENT TO THESE TERMS AND CONDITIONS.

Throughout this statement on our policies and terms, you will see the terms "Gyan Ki Paathshala", "we", "our" and "us" – these terms refer here to Gyan Ki Paathshala, with its registered office in Hansi, and the operator of this website. The terms "you", "your" and "yours" in this statement refer to visitors and users of our website.

1. What personal information do we collect?

In general, you can browse our site without revealing any personal information. However, once you register or otherwise provide personal information, you are no longer anonymous to us. During the registration processes, you may give us general identity information about yourself (e.g.: your name, mobile number, email address, residential address etc.). Additionally, as you browse the site, we may collect certain information about how you use the site regardless of any registration.

2. How do we collect your personal information?

Some information is automatically received and sometimes collected from you when you visit our website. We receive and collect the name of the domain from which you access the Internet, the Internet Protocol (IP) address of the computer you are using, the device you are using, the browser software you use, your device's operating system, the date and time you access our site, the geographic location from which you access our site and the Internet address of the web site from which you linked directly to our site.

3. How do we use this information?

This exercise helps us understand you better and aids us continually to learn, evolve and improve our content, to serve you better. The data is collected in an anonymous and aggregated manner (e.g.: the number of visitors to certain pages or the use of features as refer-a-friend, volunteer etc.). We use this information to monitor the usage of our site. All of the information we automatically capture provides us with the ability to enhance our customers' search and user experience and to determine aggregate information about our user base and usage patterns.

4. Do we use electronic mechanisms such as "cookies"?

"Cookies" are small files placed on your hard drive that assist us in providing our services. We use cookies to deliver customized visitor experiences and to analyse website user metrics. Most of the cookies that we use are "session cookies", which means they are automatically deleted from your hard drive once you close your browser. You may encounter cookies or other data collection devices that are placed by third parties. We do not control the use of cookies by third parties.

5. How do we use this personal information?

We use this information to do internal research on our users' demographics, interests, and behaviours to better understand and serve them. We also capture metrics on the number of visitors to our sites for use in server capacity needs.

6. Can children use this website?

Gyan Ki Paathshala is committed to protecting the privacy needs of children and we encourage parents and guardians to take an active role in their children's online activities and interests. We recommend that children use this website in conjunction with, and under the supervision of parents or guardians.

7. How do we safeguard personal information?

We will strive to ensure that your personal information is adequately protected wherever it may be processed. To prevent unauthorized access or disclosure, to maintain data accuracy, and to ensure the appropriate use of the information, we use Secure Sockets Layer (SSL) encryption when collecting or transferring sensitive data such as financial information. SSL encryption is designed to make the information unreadable by anyone but us. This security measure is working when you see either the symbol of an unbroken key or closed lock (depending on your browser) on the address bar of your browser window.

8. Will Gyan Ki Paathshala disclose the personal information that we collect?

We will not sell, distribute, share or rent your information to any third party. The data collected on our website is for the explicit use of Gyan Ki Paathshala and affiliated persons and organizations.

In the case that administrative services such as credit card processing are required from third parties, such services are acquired under the understanding that all personal information is treated confidentially and only for the purposes of Gyan Ki Paathshala.

If compelled by law or some other regulatory authority, Gyan Ki Paathshala may share personal information. This is also valid if we have good reason to believe that there has been an inappropriate interference with or use of our website. In such cases we maintain the right to disclose personal information as we deem appropriate, or as asked for by a legal or regulatory authority.

Aggregated, statistical and other non-personal information such as the number of visitors to our website and their use of certain features or services may be shared with third parties working with us, for example for the promotion of our website.

9. What are the Terms and Conditions of using our website?

- 1. Your use constitutes the acceptance of these terms and conditions as on the date of your first use of this site.
- 2. Gyan Ki Paathshala reserves the right to change these terms and conditions at any time by posting changes online. Your continued use of this site after changes are posted constitutes your acceptance of this agreement as modified.
- 3. The content and data, including images and text, graphical elements, features or technology for personal financial gain, commercial purposes or any inappropriate or unlawful activity will not be accepted. This includes use of material or technology for private interests or activities, which may harm Gyan Ki Paathshala or is not related to our work.
- 4. The content and data, including images and text, graphical elements, features or technology found on this website are property of Gyan Ki Paathshala and may not be redistributed, copied or modified without express written permission. Such activity could result in legal action.
- 5. You agree to use this site only for lawful purposes, and in a manner which does not infringe the rights, or restrict or inhibit the use and enjoyment of this site by any third party.
- 6. This site and the information, content, data, images, pictures and logos are provided "as is" without any representation or endorsement made and without warranty of any kind whether express or implied. In no event will Gyan Ki Paathshala be liable for any damages including, without limitation, indirect or consequential damages, or any damages whatsoever arising from the use or in connection with use or loss of the site, whether in contract or in negligence.
- 7. Gyan Ki Paathshala does not warrant that the functions contained in the material contained in this site will be uninterrupted or error free, that defects will be corrected, or that this site or the server that makes it available are free of viruses or bugs or represents the full functionality, accuracy and reliability of the materials.
- 8. Any communication or material that you transmit to, or post on, any public area of the site including any data, questions, comments, suggestions, or the like, is, and will be treated as non-confidential and non-proprietary information.
- 9. By using this website, sharing your details with us, registering on the website, by sponsoring a child or showing interest in sponsorships, you also agree to receive communication from us in the form of emails, SMS, letters and phone calls. The communications that you receive will pertain to updates about Gyan Ki Paathshala's work, payment details/ queries and information/ letters from your sponsored child. You agree that the same shall not be deemed to be a violation of applicable telecommunication regulations.
- 10. Gyan Ki Paathshala is registered in Haryana under the Haryana Registration and Regulation of Firm Act of 2012 with its registered office at Hisar. Registration number 00148 dated 21.06.2018.

10. Who do I contact for QUESTIONS /COMMENTS about the privacy, security or terms of use?

Should you have any question or comments regarding our privacy, security or terms of use, we would be

pleased to hear from you.

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